

# Non-Household Customers

Scheme of Charges for 2023-24

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## Section C: Non-household charges for 2023-24

### C1 Introduction

This section of the document sets **our non-household** water and sewerage charges for **2023-24**.

### C2 Unmetered charges

**Table 1: Unmetered water supply and sewerage charges**

(a) For Zones A to D – Rateable value charges

Charging Zone	Rate per pound of rateable value (£/£RV)			
	Water supply	Used and surface water	Used water only	Surface water only*
A	1.0857	1.3361	1.0136	0.3225
B	1.1750	N/A	N/A	N/A
C	1.1125	N/A	N/A	N/A
D	1.0857	1.1260	0.8694	0.2566

\* Subject to a maximum charge of £136,795.88

(b) Fixed charges for Zones A and D

	Water	Used water only	Surface water only	Highway Drainage
Fixed charge per property per year £	45.70	27.01	19.67	16.41

(c) Fixed charges for water supply - Zones B and C

Charging Zone	Fixed charge £ per year
B	101.68
C	62.27

**Table 2: Assessed volume water and sewerage charges**

Charging Zone	Water	Water	Used water	Used water	Highway Drainage
	Fixed Charge £ per year	£/m <sup>3</sup> of water assessed	Fixed Charge £ per year	£/m <sup>3</sup> of water assessed	Fixed Charge £ per year
A	45.70	1.6946	27.01	1.3091	16.41
B	45.70	1.4426	N/A	N/A	N/A
C	45.70	1.3514	N/A	N/A	N/A
D	45.70	1.6946	27.01	1.3091	16.41

### Table 3: Unmeasured cattle troughs

	Charge in £ per annum
Charge per trough	182.22

## C3 Metered charges – Water supplies

### Table 4: Metered water supply standard volumetric charges

Table 4a Potable water supplies

Standard users	Charge in £ per m <sup>3</sup>
Zones A and D (0-5MI)	1.7196
Zones A and D (5-10MI)	1.6946
Zones B (0-5MI)	1.4426
Zones B (5-50MI)	1.4176
Zones C (0-5MI)	1.3514
Zones C (5-50MI)	1.3264

Table 4b Non-potable water supplies (Zones B and C only)

Volume supplied (m <sup>3</sup> ) p.a.	Charge in £ per m <sup>3</sup>
0 – 4,999	0.7810
5,000 – 9,999	0.7510
10,000 – 49,999	0.7510
50,000 and above	0.7674

### Table 5: Metered standing charges

Table 5a. Potable water supplies for Zones A and D, intermediate and large users

Size of Meter up to	Charge £ per annum
15mm	13.03
22mm	13.03
30mm	14.77
42mm	40.70
50mm	43.72
80mm	49.33
100mm	50.63
150mm	81.02
200mm	84.93
250mm	88.23
300mm	90.66

Table 5b. Potable water supplies for standard users in Zones B and C

Size of Meter up to	0-5MI £pa	5-50 MI £pa	50 to 250 MI £pa
15mm	32.55	22.35	310.48
22mm	32.55	22.35	310.48
28mm	38.44	28.24	316.37
35mm	69.79	59.59	347.72
42mm	74.95	64.75	352.88
54mm	79.29	69.09	357.22
80mm	82.57	72.37	360.50
100mm	112.14	101.94	390.07
150mm	119.81	109.61	397.74
200mm	124.19	113.99	402.12

Table 5c. Non-potable water supplies for Zones B and C

Size of Meter up to	Up to 50 MI £pa	50 to 250 MI £pa
15mm	32.55	310.48
22mm	32.55	310.48
28mm	38.44	316.37
54mm	79.29	357.22
80mm	82.57	360.50
100mm	112.14	390.07
150mm	119.81	397.74

Table 6: Water supply - site fixed charges

Annual Volume of Water Supplied	Water supply £ per year
0 to 4,999 m3	28.02
5,000 to 9,999 m3	13.39
10,000 to 49,999 m3	107.30
50,000 m3 or greater	566.00

Table 7: Intermediate and large user potable water tariffs

Tariff	Fixed Charge £ per year	Rate in £ per m <sup>3</sup> of water supplied in the period		
		From 1 April to 30 April inclusive	From 1 May to 30 September inclusive	From 1 October to 31 March inclusive
Intermediate user	2,577.00	1.4369	1.4369	1.4369
Large user	24,707.00	1.0124	1.0124	1.0124

## C4 Metered charges – Sewerage services

Measured charges for sewerage services are shown below and apply to Zones A and D only.

The volumetric element is charged per m<sup>3</sup> (see table 8) with annual fixed charges also being applied for each service provided (see table 9). Measured sewerage charges also include an annual fixed charges for surface water drainage, these are usually based on the site area, as shown in table 10 below, though a small number of sites with pre-existing arrangements are charged based on rateable value, as shown in table 11.

**Table 8: Measured wastewater charges**

	Volume of water supplied to site per year			
	0-4,999m <sup>3</sup>	5000-9,999m <sup>3</sup>	Intermediate 10,000-49,999m <sup>3</sup> *	Large 50,000m <sup>3</sup> or more*
Volumetric charges (£ m <sup>3</sup> of used water discharged)	1.3112	1.2955	1.2886	1.2335
Fixed Charge £ per annum	N/A	N/A	69.09	2,319.91
Volumes discharged directly to a treatment works (£ m <sup>3</sup> )	1.0794	1.0637	1.0637	1.0536

\*Indicative volumes – selection of the intermediate or large user tariffs is optional as discussed in section B3

**Table 9: Sewerage Site Fixed Charges**

Annual Volume of Water Supplied	Wastewater £ per year	Surface water £ per year	Highway Drainage £ per year
0 to 4,999 m <sup>3</sup>	18.13	18.13	16.41
5,000 to 9,999 m <sup>3</sup>	11.70	11.70	16.41
10,000 to 49,999 m <sup>3</sup>	219.95	219.95	16.41
50,000 m <sup>3</sup> or greater	194.90	194.90	16.41

**Table 10: Surface water drainage charges - Site Surface Area charges**

Band	Chargeable area in m <sup>2</sup> (all figures are inclusive)	Charge £ per year
Band 1	up to 20	14.72
Band 2	21-99	64.46
Band 3	100-199	125.15
Band 4	200-299	204.84
Band 5	300-499	322.88
Band 6	500-749	502.03
Band 7	750-999	697.90
Band 8	1,000-1,499	992.85
Band 9	1,500-1,999	1,385.00
Band 10	2,000-3,999	2,363.39
Band 11	4,000-7,499	4,513.84
Band 12	7,500-9,999	6,859.80
Band 13	10,000-14,999	9,791.27
Band 14	15,000-19,999	13,699.73
Band 15	20,000-24,999	17,608.06
Band 16	25,000-29,999	21,516.50
Band 17	30,000-34,999	25,424.69
Band 18	35,000-39,999	29,335.45
Band 19	40,000-44,999	33,246.21
Band 20	45,000-49,999	37,157.18
Band 21	50,000-99,999	58,641.17
Band 22	Over 100,000	136,795.88
Band T	Transitional Charge	552.52

**Table 11: Surface water drainage charges - Rateable value charges**

Charging Zone	Rate per pound of rateable value (£/£RV)
A	0.3225
D	0.2566

Subject to a maximum charge of £136,795.88

## C5 Standby Charges

**Table 12: Standby tariff capacity charges**

Total peak & off peak notified volumes (m <sup>3</sup> )	Fixed Charge £ per year	Rate in £ per m <sup>3</sup> of water supplied in the period		
		From 1 April to 30 April inclusive	From 1 May to 30 September inclusive	From 1 October to 31 March inclusive
0 - 4,999	N/A	0.8599	0.8599	0.8599
5,000 – 9,999	N/A	0.8474	0.8474	0.8474
10,000 - 49,999	1,288.00	0.7186	0.7186	0.7186
50,000 or greater	12,353.00	0.5255	0.5255	0.5255

**Table 13: Standby tariff volume charges**

Total volume supplied (m <sup>3</sup> )	Fixed Charge £ per year	Rate in £ per m <sup>3</sup> of water supplied in the period
0 - 4,999	0.00	0.8598
5,000 – 9,999	0.00	0.8473
10,000 - 49,999	1,288.00	0.7185
50,000 or greater	12,353.00	0.5255

**Table 14: Standby tariff premium charges (where notified volume is zero)**

Total volume supplied (m <sup>3</sup> )	Rate in £ per m <sup>3</sup> of water supplied in the period		
	From 1 April to 30 April inclusive	From 1 May to 30 September inclusive	From 1 October to 31 March inclusive
0 - 4,999	1.7197	1.7197	1.7197
5,000 – 9,999	1.6947	1.6947	1.6947
10,000 - 49,999	1.4371	1.4371	1.4371
50,000 or greater	1.0126	1.0126	1.0126

## C6 Trade Effluent charges

**Table 15: Trade effluent charges**

*(a) Standard (A) (0-4,999m<sup>3</sup>)\*+*

Charging element	Charge in £ per m <sup>3</sup>	Charge in £ per kg	£ per annum
R (Reception and conveyance in the public foul water sewer)	0.2406	-	-
Conveyancing standing charge	-	-	N/A
V (Volumetric treatment)	0.3230	-	-
B (Biological treatment)	-	0.5464	-
S (Treatment and disposal of primary sludge from reception and treatment at a sewage treatment works)	-	0.7186	-
Discharge to a public surface water sewer under a consent	0.1233	-	-

*(b) Standard (B) (5,000m<sup>3</sup> - 9,999m<sup>3</sup>)\*+*

Charging element	Charge in £ per m <sup>3</sup>	Charge in £ per kg	£ per annum
R (Reception and conveyance in the public foul water sewer)	0.2367	-	-
Conveyancing standing charge	-	-	N/A
V (Volumetric treatment)	0.3197	-	-
B (Biological treatment)	-	0.5442	-
S (Treatment and disposal of primary sludge from reception and treatment at a sewage treatment works)	-	0.7170	-
Discharge to a public surface water sewer under a consent	0.1233	-	-

*(c) Intermediate (10,000m<sup>3</sup>- 49,999m<sup>3</sup>)\*+*

Charging element	Charge in £ per m <sup>3</sup>	Charge in £ per kg	£ per annum
R (Reception and conveyance in the public foul water sewer)	0.2298	-	-
Conveyancing standing charge	-	-	69.09
V (Volumetric treatment)	0.3197	-	-
B (Biological treatment)	-	0.5442	-
S (Treatment and disposal of primary sludge from reception and treatment at a sewage treatment works)	-	0.7170	-
Discharge to a public surface water sewer under a consent	0.1233	-	-



(d) Large (50,000m<sup>3</sup> or greater)\*+

Charging element	Charge in £ per m <sup>3</sup>	Charge in £ per kg	£ per annum
R (Reception and conveyance in the public foul water sewer)	0.1822	-	-
Conveyancing standing charge			2,319.91
V (Volumetric treatment)	0.3172	-	-
B (Biological treatment)	-	0.5427	-
S (Treatment and disposal of primary sludge from reception and treatment at a sewage treatment works)	-	0.7159	-
Discharge to a public surface water sewer under a consent	0.1197	-	-

\* The Trade Effluent Volumetric and Load Charges are structured based on the volume of water supplied [Standard (A) 0 to 5 MI, Standard (B) 5 to 10 MI, Intermediate 10 to 50 MI & Large 50 MI plus], but the discharger is not restricted to this structure when selecting the most applicable Tariff for them.

+Fixed charges in Table 16 also apply.

**Table 16: Fixed charges for trade effluent**

Volume of Trade Effluent discharged (m <sup>3</sup> )	£ per annum
0 - 4,999	79.44
5,000 - 49,999	72.09
Greater than 50,000	240.67

**Table 17: Assessed volume charges for trade effluent**

Assessed trade effluent type	Charge in £ per m <sup>3</sup> of Trade Effluent Discharged			
	Sites supplied with 0 - 4,999m <sup>3</sup> of water annually	Sites supplied with 5,000 - 9,999m <sup>3</sup> of water annually	Sites supplied with 10,000 - 49,999m <sup>3</sup> of water annually	Sites supplied with 50,000 m <sup>3</sup> or greater of water annually
Carwash	0.6554	0.6554	0.6554	0.6505
Laundrette	1.0559	1.0559	1.0559	1.0486
Surface water	0.1233	0.1233	0.1233	0.1197
Swimming Pool Backwash	0.5856	0.5856	0.5856	0.5810
Paint Stripping	0.9137	0.9137	0.9137	0.9075
Gas Holder Seal water	0.6361	0.6361	0.6361	0.6312

## C7 Other charges

**Table 18: Charges for dishonoured payments**

Charge for each dishonoured payment by cheque £	Charge for each dishonoured payment by direct debit £
4.00	4.00

**Table 19: Meter accuracy testing**

Meter accuracy testing	Charge £
1. Meter accuracy test - meters up to 28mm – no fault found	305.00
2. Meter accuracy test - meters over 28mm – no fault found	496.00
3. Non-standard meter test – meters over 28mm	Quote
4. When a fault is found – all meter sizes (abortive charge for standard job)	No Charge
5. No access or process cancelled by customer	62.00
6. No access or process cancelled by customer (abortive charge non-standard job)	62.00 plus costs incurred