

# 1 Metered Water and Wastewater Charges

## 1.1 Metered water and wastewater charges

**Table 2.1 Metered fixed charges per year based on pipe size**

Pipe size (mm)	Pipe size (inches)	Water	Wastewater	
			Full	Abated <sup>(1)</sup>
<b>12/15</b>	0.5	£0.00	£50.26	£18.46
<b>20/22</b>	0.75	£0.00	£126.78	£51.89
<b>25/28</b>	1.00	£0.00	£247.10	£101.29
<b>30/32/35</b>	1.25	£0.00	£385.34	£157.86
<b>40/42</b>	1.50	£0.00	£554.35	£226.26
<b>50/54</b>	2.00	£0.00	£984.32	£402.54
<b>65</b>	2.50	£0.00	£1,539.97	£630.12
<b>75/80</b>	3.00	£0.00	£2,215.76	£906.38
<b>100</b>	4.00	£0.00	£3,940.07	£1,611.46
<b>125</b>	5.00	£0.00	£6,155.85	£2,517.87
<b>150</b>	6.00	£0.00	£8,864.48	£3,625.48
<b>200</b>	8.00	£0.00	£15,758.85	£6,445.90
<b>250</b>	10.00	£0.00	£24,621.88	£10,071.36
<b>300</b>	12.00	£0.00	£35,456.28	£14,503.25

<sup>(1)</sup>Where a non-household customer does not discharge surface water to Thames Water's sewers, an abatement can be claimed based on pipe size.

**Table 2.2 Non-household metered fixed charges per year based on consumption band**

Non-household		
Metered usage (m <sup>3</sup> per year)	Water	Wastewater
0 – 500	£27.02	£36.63
500 – 1,000	N/A	N/A
1,000 – 5,000	N/A	N/A
5,000 – 20,000	N/A	N/A
20,000 – 50,000	N/A	N/A
50,000 – 100,000	N/A	N/A
100,000 – 250,000	N/A	N/A
Over 250,000	N/A	N/A

## 1.2 Volumetric charges

**Table 2.3 Volumetric charges (All rates in p/m<sup>3</sup>)**

Non-household		
Consumption (m <sup>3</sup> )	Volume charge: water (p/m <sup>3</sup> )	Volume charge: wastewater (p/m <sup>3</sup> )
0 – 500	£1.5907	£0.9816
500 – 1,000	£1.7078	£1.0702
1,000 – 5,000	£1.7078	£1.0702
5,000 – 20,000	£1.7078	£1.0702
20,000 - 50,000	£1.5627	£1.0702
50,000 - 100,000	£1.2833	£1.0532
100,000 - 250,000	£1.2833	£0.8425
Over 250,000	£1.0266	£0.8425

### 1.3 Supplementary large user annual charge

**Table 2.4 Supplementary large user annual charge**

<b>Tariff</b>	<b>Consumption (m3)</b>	<b>Annual charge</b>
<b>Intermediate volume user - water</b>	20,000 - 50,000	£2,902.70
<b>Large volume user - water</b>	50,000 - 250,000	£17,027.40
<b>Super large volume user – water</b>	Over 250,000	£81,185.40
<b>Large volume user – wastewater</b>	Over 100,000	£21,063.36

## 2 Unmetered Water and Wastewater Charges

### 2.1 Unmetered water and wastewater charges

**Table 3.1 Unmetered charges pence per pound of rateable value**

Charge area	Non-household		
	Local Authority areas	Water pence	Wastewater pence
1	Barnet Broxbourne East Hertfordshire Enfield Epping Forest Haringey Welwyn Hatfield	98.43	64.23
	Brentwood Harlow Luton North Hertfordshire Stevenage Uttlesford	N/A	
2	Chiltern Dacorum Ealing Hounslow Slough South Buckinghamshire Spelthorne Wycombe	100.19	66.56

	Harrow Hertsmere Hillingdon St. Albans South Bedfordshire Three Rivers Watford	N/A	
<b>3</b>	Kensington & Chelsea London, City of Westminster	75.31	41.79
<b>4</b>	Barking & Dagenham Brent Camden Hackney Hammersmith & Fulham Islington Newham Redbridge Tower Hamlets Waltham Forest	90.18	60.02
	Havering	N/A	
<b>5</b>	Basingstoke & Deane Chichester Elmbridge Guildford Hart Horsham Kennet Mole Valley Newbury Reading Reigate & Banstead Waverley Windsor & Maidenhead Wokingham	115.85	78.69
	Bracknell Crawley East Hampshire Mid Sussex Runnymede	N/A	

	Rushmoor Surrey Heath		
<b>6</b>	Bexley Bromley Croydon Dartford Epsom & Ewell Gravesham Greenwich Kingston Lambeth Lewisham Merton Richmond Sevenoaks Southwark Sutton Tandridge Wandsworth	100.46	65.11
	Tonbridge & Maling	N/A	
<b>7</b>	Aylesbury Vale Cherwell Cotswold North Wiltshire Oxford South Oxfordshire Swindon Vale of White Horse West	138.02	91.51
	Daventry South Northamptonshire Stratford	N/A	

## 2.2 Fixed charges

**Table 3.2 Fixed charges - unmetered per year**

Non-household		Wastewater		
Pipe size (mm)	Pipe size (inches)	Water	Full	Abated <sup>(2)</sup>
12/15	0.5	£45.78	£85.33	£53.73
20/22	0.75	£45.78	£161.37	£86.95
25/28	1.00	£20.45	£241.67	£99.06
30/32/35	1.25	£20.45	£376.86	£154.39
40/42	1.50	£20.45	£542.16	£221.28
50/54	2.00	£20.45	£962.68	£393.69
65	2.50	£20.45	£1,506.11	£616.27
75/80	3.00	£20.45	£2,167.04	£886.45
100	4.00	£20.45	£3,853.44	£1,576.03

<sup>(2)</sup> Where a non-household customer does not discharge surface water to Thames Water's sewers, an abatement can be claimed based on pipe size.

## 2.3 Business assessed

**Table 3.4 Business assessed bands**

Band	Assessed usage per FT employee (or equivalent)
1	15 m3 per year
2	50 m3 per year
3	100 m3 per year
4	200 m3 per year
5	By inspection

**Table 3.5 Business assessed volumetric charges**

Assessed usage (m3 per year)	Volume charge : water	Volume charge: wastewater
0 – 500	1.5907 pence per m3	0.9816 pence per m3
500 – 1,000	1.7078 pence per m3	1.0702 pence per m3
1,000 – 5,000	1.7078 pence per m3	1.0702 pence per m3
5,000 – 20,000	1.7078 pence per m3	1.0702 pence per m3

**Table 3.6 Business assessed fixed charges per year based on consumption band**

Assessed usage (m3 per year)		
0 – 500	£27.02	£36.63
500 – 1,000	N/A	N/A
1,000 – 5,000	N/A	N/A
5,000 – 20,000	N/A	N/A

**Table 3.7 Business assessed fixed charges per year based on pipe size**

Pipe size (mm)	Pipe size (inches)	Water	Wastewater	
			Full	Abated <sup>(3)</sup>
12/15	0.5	£0.00	£50.26	£18.46
20/22	0.75	£0.00	£126.78	£51.89
25/28	1.00	£0.00	£247.10	£101.29
30/32/35	1.25	£0.00	£385.34	£157.86
40/42	1.50	£0.00	£554.35	£226.26
50/54	2.00	£0.00	£984.32	£402.54
65	2.50	£0.00	£1,539.97	£630.12
75/80	3.00	£0.00	£2,215.76	£906.38
100	4.00	£0.00	£3,940.07	£1,611.46



## 2.4 Related seasonal and other non-household charges

Where an unmetered supply only serves a domestic garage car space or store area, a fixed annual charge for each unit will apply. Where there is no water supply, but surface water drains to the Thames Water sewer, only the wastewater fixed charge is payable.

**Table 3.8 Domestic garages, car spaces and stores – unmetered fixed charge per year**

Domestic garages, car spaces and stores	Annual charge
Water fixed charge per garage, car space or store	£38.31 per supply
Wastewater fixed charge per garage, car space or store	£43.36 per supply

**Table 3.9 Seasonal and other non-household charges**

Seasonal and other non-household charges	Annual charge
Allotment tank and water/washdown point	£56.63 per supply
Sprinkler, cricket pitches, tennis courts, ornamental pond/fountain and disced supplies	£122.21 per supply
Minimum charge for meter minimum equivalents	£436.41 per supply

### 3 Trade Effluent Charges

#### 3.1 Trade effluent charges

**Table 4.1 Standard volume charge per cubic metre**

Description	Volume (m3 per year)	Charge
Reception and conveyance (R)	0 – 500	16.37 pence per m3
Primary treatment (V)		19.14 pence per m3
Biological treatment (B)		24.55 pence per m3
Solids treatment (S)		23.49 pence per m3
Ammoniacal nitrogen treatment charge per mg in excess of 35mg/l expressed as a fraction of 35		2.97 pence per m3

Description	Volume (m3 per year)	Charge
Reception and conveyance (R)	500 - 50,000	17.42 pence per m3
Primary treatment (V)		20.36 pence per m3
Biological treatment (B)		26.11 pence per m3
Solids treatment (S)		24.99 pence per m3
Ammoniacal nitrogen treatment charge per mg in excess of 35mg/l expressed as a fraction of 35		3.15 pence per m3

Description	Volume (m3 per year)	Charge
Reception and conveyance (R)	Over 50,000	17.53 pence per m3
Primary treatment (V)		20.49 pence per m3
Biological treatment (B)		26.27 pence per m3
Solids treatment (S)		25.14 pence per m3
Ammoniacal nitrogen treatment charge per mg in excess of 35mg/l expressed as a fraction of 35		3.17 pence per m3

**Table 4.2 Average strength factors used in trade effluent formula**

Mogden formula element	Element symbol	Average strength
Chemical oxygen demand	-Os	445mg/l
Settleable solids	-Ss	336mg/l

**Table 4.3 Trade effluent fixed charges**

Discharge Volume (m3 per annum)	Fixed charge	Minimum charge
0 - 500	N/A	£146.61
500 - 1,000	N/A	N/A
1,000 - 5,000	N/A	N/A
5,000 - 20,000	N/A	N/A
20,000 - 50,000	N/A	N/A
50,000 - 250,000	N/A	N/A
Over 250,000	N/A	N/A

**Table 4.4 Standard strength discharges (mg/l)**

Standard strength premises	Value for Ot	Value for St
Launderettes	576	58
Car washes	88	62
Dry cleaners	30	7
Commercial swimming pools	120	108
Small / micro-brewery	1730	88
Concrete contaminated sites (batching plants, wheel washes on construction sites)	116	58
Laboratory glassware washing	308	34
Bus wash	621	92
Train wash	594	71
Contaminated surface water at waste transfer sites	638	81
Gas holder runoff	20	11
Groundwater	118	114

Standard strength discharges, shown in the table above, will be applied for charging purposes unless Thames Water determine that it is not a suitable basis of charge in specific circumstances or if the customer requests charging to be based on sample results.

**Table 4.5 Other trade effluent charges**

Description	Charge
Minimum charge per annum or duration of consent, whichever is the shorter	£146.61 pence per m3

3.2 Trade effluent charges apply for the treatment and disposal of effluent from trade discharges into the public sewersystem.

If the annual bill is more than £106,685 at any one site (or sites qualifying for aggregation), the charge will be based on our large user trade effluent tariff. This includes an annual charge in addition to the volumetric charges set out.

**Table 4.6 Large user volume charge per cubic meter or kg of trade effluent**

Description	Volume (m3 per year)	Charge
Reception and conveyance (R)	5,000 - 50,000	14.15 pence per m3
Primary treatment (V)		16.34 pence per m3
Biological treatment (B)		20.93 pence per m3
Solids treatment (S)		20.04 pence per m3
Large volume trade effluent user tariff		£23,536.94
Ammoniacal nitrogen treatment charge per mg in excess of 35mg/l expressed as a fraction of 35		3.15 pence per m3

Description	Volume (m3 per year)	Charge
Reception and conveyance (R)	Over 50,000	14.24 pence per m3
Primary treatment (V)		16.44 pence per m3
Biological treatment (B)		21.06 pence per m3
Solids treatment (S)		20.17 pence per m3
Large volume trade effluent user tariff		£23,684.17
Ammoniacal nitrogen treatment charge per mg in excess of 35mg/l expressed as a fraction of 35		3.17 pence per m3