

1 Metered Water and Wastewater Charges

Table 2.2A Metered fixed charges per year based on pipe size

| Pipe size (mm) | Pipe size (inches) | Water | Wastewater | |
|----------------|--------------------|-------|------------|-----------------------|
| | | | Full | Abated ⁽¹⁾ |
| 12/15 | 0.5 | £0.00 | £53.81 | £19.66 |
| 20/22 | 0.75 | £0.00 | £134.62 | £54.25 |
| 25/28 | 1.00 | £0.00 | £255.60 | £103.17 |
| 30/32/35 | 1.25 | £0.00 | £398.59 | £160.80 |
| 40/42 | 1.50 | £0.00 | £573.47 | £230.48 |
| 50/54 | 2.00 | £0.00 | £1,018.23 | £410.04 |
| 65 | 2.50 | £0.00 | £1,593.01 | £641.87 |
| 75/80 | 3.00 | £0.00 | £2,292.07 | £923.27 |
| 100 | 4.00 | £0.00 | £4,075.79 | £1,641.50 |
| 125 | 5.00 | £0.00 | £6,367.88 | £2,564.80 |
| 150 | 6.00 | £0.00 | £9,169.81 | £3,693.05 |
| 200 | 8.00 | £0.00 | £16,301.62 | £6,566.04 |
| 250 | 10.00 | £0.00 | £25,469.91 | £10,259.09 |
| 300 | 12.00 | £0.00 | £36,677.49 | £14,773.57 |

⁽¹⁾Where a non-household customer does not discharge surface water to Thames Water's sewers, an abatement can be claimed based on pipe size.

Table 2.2B Non-household metered fixed charges per year based on consumption band

| Non-household | | |
|-----------------------------|--------|------------|
| Metered usage (m3 per year) | Water | Wastewater |
| 0 – 500 | £62.02 | £52.58 |
| Greater than 500 | N/A | N/A |

1.1 Volumetric charges

Table 2.2 Volumetric charges (All rates in £/m3)

| Non-household | | |
|-------------------|-----------------------------|----------------------------------|
| Consumption (m3) | Volume charge: water (£/m3) | Volume charge: wastewater (£/m3) |
| 0 – 500 | £1.8683 | £1.1092 |
| 500 – 1,000 | £1.9408 | £1.1780 |
| 1,000 – 5,000 | £1.9408 | £1.1780 |
| 5,000 – 20,000 | £1.9408 | £1.1780 |
| 20,000 – 50,000 | £1.7758 | £1.1780 |
| 50,000 – 100,000 | £1.5052 | £1.1915 |
| 100,000 – 250,000 | £1.5052 | £0.9533 |
| Over 250,000 | £1.2041 | £0.9533 |

Table 2.4 Supplementary large user annual charge

| Tariff | Consumption (m3) | Annual charge |
|----------------------------------|------------------|---------------|
| Intermediate volume user - water | 20,000 - 50,000 | £3,300.19 |
| Large volume user - water | 50,000 - 250,000 | £19,967.10 |
| Super large volume user - water | Over 250,000 | £95,225.10 |
| Large volume user - wastewater | Over 100,000 | £22,638.42 |

2 Unmetered Water and Wastewater Charges

Table 3.1 Unmetered charges pound per pound of rateable value

| Charge area | Local Authority areas | Non-household | |
|-------------|---|---------------|------------|
| | | Water | Wastewater |
| 1 | Barnet Broxbourne East Hertfordshire Enfield Epping Forest Haringey Welwyn Hatfield | £1.1602 | £0.6938 |
| | Brentwood Harlow Luton North Hertfordshire Stevenage Uttlesford | N/A | |
| 2 | Chiltern Dacorum Ealing Hounslow Slough South Buckinghamshire | £1.1809 | £0.7190 |
| | Spelthorne Wycombe | | |
| | Harrow Hertsmere Hillingdon St. Albans South Bedfordshire Three Rivers Watford | N/A | |
| 3 | Kensington & Chelsea London, City of Westminster | £0.8876 | £0.4514 |

| | | | |
|---|--|---------|---------|
| 4 | Barking & Dagenham Brent Camden Hackney Hammersmith & Fulham Islington Newham Redbridge Tower Hamlets Waltham Forest | £1.0630 | £0.6483 |
| | Havering | N/A | |
| 5 | Basingstoke & Deane Chichester Elmbridge Guildford Hart Horsham Kennet Mole Valley Newbury Reading Reigate & Banstead Waverley Windsor & Maidenhead Wokingham | £1.3656 | £0.8500 |
| | Bracknell Crawley East Hampshire Mid Sussex Runnymede Rushmoor Surrey Heath | N/A | |

| | | | |
|---|---|---------|---------|
| 6 | Bexley Bromley Croydon Dartford Epsom & Ewell Gravesham Greenwich Kingston Lambeth Lewisham Merton Richmond Sevenoaks Southwark Sutton Tandridge Wandsworth | £1.1841 | £0.7033 |
| | Tonbridge & Maling | N/A | |
| 7 | Aylesbury Vale Cherwell Cotswold North Wiltshire Oxford South Oxfordshire Swindon Vale of White Horse West | £1.6270 | £0.9885 |
| | Daventry South Northamptonshire Stratford | N/A | |

2.1 Fixed charges

Table 3.2 Fixed charges - unmetered per year

| Non-household | | Wastewater | | |
|----------------|--------------------|------------|-----------|-----------------------|
| Pipe size (mm) | Pipe size (inches) | Water | Full | Abated ⁽²⁾ |
| 12/15 | 0.5 | £75.46 | £103.79 | £72.24 |
| 20/22 | 0.75 | £75.46 | £187.20 | £106.83 |
| 25/28 | 1.00 | £23.77 | £255.60 | £103.17 |
| 30/32/35 | 1.25 | £23.77 | £398.59 | £160.80 |
| 40/42 | 1.50 | £23.77 | £573.47 | £230.48 |
| 50/54 | 2.00 | £23.77 | £1,018.23 | £410.04 |
| 65 | 2.50 | £23.77 | £1,593.01 | £641.87 |
| 75/80 | 3.00 | £23.77 | £2,292.07 | £923.27 |
| 100 | 4.00 | £23.77 | £4,075.79 | £1,641.50 |

⁽²⁾Business assessed

Table 3.3A Business assessed bands

| Band | Assessed usage per FT employee (or equivalent) |
|------|--|
| 1 | 15 m3 per year |
| 2 | 50 m3 per year |
| 3 | 100 m3 per year |
| 4 | 200 m3 per year |
| 5 | By inspection |

Table 3.3B Business assessed volumetric charges

| Assessed usage (m3 per year) | Volume charge : water (pence per m3) | Volume charge: wastewater (pence per m3) |
|------------------------------|--------------------------------------|--|
| 0 - 500 | 1.8683 | 1.1092 |
| 500 - 1,000 | 1.9408 | 1.1780 |
| 1,000 - 5,000 | 1.9408 | 1.1780 |
| 5,000 - 20,000 | 1.9408 | 1.1780 |

Table 3.3C Business assessed fixed charges per year based on consumption band

| Assessed usage (m3 per year) | | |
|------------------------------|--------|--------|
| 0 - 500 | £62.02 | £52.58 |
| 500 - 1,000 | N/A | N/A |
| 1,000 - 5,000 | N/A | N/A |
| 5,000 - 20,000 | N/A | N/A |

Table 3.3D Business assessed fixed charges per year based on pipe size

| Pipe size (mm) | Pipe size (inches) | Water | Wastewater | |
|----------------|--------------------|-------|------------|-----------------------|
| | | | Full | Abated ⁽³⁾ |
| 12/15 | 0.5 | £0.00 | £53.81 | £19.66 |
| 20/22 | 0.75 | £0.00 | £134.62 | £54.25 |
| 25/28 | 1.00 | £0.00 | £255.60 | £103.17 |
| 30/32/35 | 1.25 | £0.00 | £398.59 | £160.80 |
| 40/42 | 1.50 | £0.00 | £573.47 | £230.48 |
| 50/54 | 2.00 | £0.00 | £1,018.23 | £410.04 |
| 65 | 2.50 | £0.00 | £1,593.01 | £641.87 |
| 75/80 | 3.00 | £0.00 | £2,292.07 | £923.27 |
| 100 | 4.00 | £0.00 | £4,075.79 | £1,641.50 |

2.2 Related seasonal and other non-household charges

Table 3.4A Domestic garages, car spaces and stores - unmetered fixed charge per year

| Domestic garages, car spaces and stores | Annual charge |
|--|-------------------|
| Water fixed charge per garage, car space or store | £66.64 per supply |
| Wastewater fixed charge per garage, car space or store | £61.18 per supply |

Table 3.4B Seasonal and other non-household charges

| Seasonal and other non-household charges | Annual charge |
|---|--------------------|
| Allotment tank and water/washdown point | £88.24 per supply |
| Sprinkler, cricket pitches, tennis courts, ornamental pond/fountain and disced supplies | £165.55 per supply |
| Minimum charge for meter minimum equivalents | £535.90 per supply |

3 Trade Effluent Charges

Table 4.1 Standard volume charge per cubic metre

| Annual volume 0-500m ³ | |
|---|----------------------------|
| Description | Charge (£/m ³) |
| Reception and conveyance (R) | £0.1678 |
| Primary treatment (V) | £0.1962 |
| Biological treatment (B) | £0.2515 |
| Solids treatment (S) | £0.2407 |
| Ammoniacal nitrogen treatment charge per mg in excess of 35mg/l expressed as a fraction of 35 | £0.0304 |

| Annual Volume 501-50,000m ³ | |
|---|---------------------------|
| Description | Charge (£m ³) |
| Reception and conveyance (R) | £0.1782 |
| Primary treatment (V) | £0.2084 |
| Biological treatment (B) | £0.2671 |
| Solids treatment (S) | £0.2556 |
| Ammoniacal nitrogen treatment charge per mg in excess of 35mg/l expressed as a fraction of 35 | £0.0323 |

| Annual Volume 50,001m ³ or greater | |
|---|----------------------------|
| Description | Charge (£/m ³) |
| Reception and conveyance (R) | £0.1802 |
| Primary treatment (V) | £0.2107 |
| Biological treatment (B) | £0.2702 |
| Solids treatment (S) | £0.2585 |
| Ammoniacal nitrogen treatment charge per mg in excess of 35mg/l expressed as a fraction of 35 | £0.0327 |

Table 4.2 Average strength factors used in trade effluent formula

| Mogden formula element | Element symbol | Average strength |
|------------------------|----------------|------------------|
| Chemical oxygen demand | -Os | 445mg/l |
| Settleable solids | -Ss | 336mg/l |

Table 4.3 Trade effluent fixed charges

| Discharge Volume (m3 per annum) | Fixed charge | Minimum charge |
|---------------------------------|--------------|----------------|
| 0 - 500 | N/A | £150.26 |
| 500 or more | N/A | N/A |

Table 4.4 Standard strength discharges (mg/l)

| Standard strength premises | Value for Ot | Value for St |
|---|--------------|--------------|
| Launderettes | 576 | 58 |
| Car washes | 88 | 62 |
| Dry cleaners | 30 | 7 |
| Commercial swimming pools | 120 | 108 |
| Small / micro-brewery | 1730 | 88 |
| Concrete contaminated sites (batching plants, wheel washes on construction sites) | 116 | 58 |
| Laboratory glassware washing | 308 | 34 |
| Bus wash | 621 | 92 |
| Train wash | 594 | 71 |
| Contaminated surface water at waste transfer sites | 638 | 81 |
| Gasholder runoff | 20 | 11 |
| Groundwater | 118 | 114 |
| Plant, Tool and Equipment washing (including contaminated surface water) | 176 | 72 |

Table 4.5 Large user volume charge per cubic meter or kg of trade effluent

| Description | Volume (m3 per year) | Charge |
|---|----------------------|------------|
| Reception and conveyance (R) | 5,000 - 50,000 | £0.1448 |
| Primary treatment (V) | | £0.1671 |
| Biological treatment (B) | | £0.2142 |
| Solids treatment (S) | | £0.2051 |
| Large volume trade effluent user tariff | | £24,083.19 |
| Ammoniacal nitrogen treatment charge per mg in excess of 35mg/l expressed as a fraction of 35 | | £0.0323 |

| Description | Volume (m3 per year) | Charge |
|---|----------------------|------------|
| Reception and conveyance (R) | Over 50,000 | £0.1464 |
| Primary treatment (V) | | £0.1690 |
| Biological treatment (B) | | £0.2166 |
| Solids treatment (S) | | £0.2075 |
| Large volume trade effluent user tariff | | £24,359.25 |
| Ammoniacal nitrogen treatment charge per mg in excess of 35mg/l expressed as a fraction of 35 | | £0.0327 |

4 Additional Charges

Table 5.1 Building supplies

| Building supplies | Charge |
|---|--------------------------|
| New supplies | Metered |
| Alterations to existing properties with contract sum over £100,000 (where no new supplies) | 0.187% of contract value |

Table 5.2 Use of hydrants

| Use of hydrants | Charge |
|-----------------|---------|
| Daily rate | £165.99 |
| Subsequent days | £58.98 |

Table 5.3 Regular user licence per item

| Regular user licence per item | Charge |
|--|----------------|
| Low demand (0 - 1.0m ³ a day) Only applicable to 20mm standpipes | £ 451.27 |
| Average demand (1.0 - 10.0m ³ a day) | £ 2,291.85 |
| High demand (10.0 - 20.0m ³ a day) | £ 4,592.55 |
| Very high demand (> 20.0m ³ a day) | By agreement |
| Shorter term licences available | On application |

Table 5.5 water troughs

| Cattle troughs (unmeasured supply) | Charge |
|------------------------------------|---------|
| Per unmeasured water trough | £234.43 |